



**\$3,000 OFF YOUR NEXT PROJECT!**

## **Contest Rules & Regulations**

Just look for Code Words in our flyer and upcoming publications. Maximum of (1) entry per Code Word, per household. Duplicate Code Word entries by the same individual may lead to disqualification at the discretion of Ottawa Home Improvements.

**1. HOW TO ENTER:** Visit the Ottawa Home Improvements web site 'Contact' page at [www.ottawahomeimprovements.com](http://www.ottawahomeimprovements.com). Enter the Code Word and provide your name, address, phone number and a valid email address to be eligible. All entries become the property of Ottawa Home Improvements, none will be returned and no correspondences will be entered into except with select entrants who will be notified by phone & email. Entry constitutes authority to use the winner's name without permission and possible photo for publicity purposes without additional compensation, except where prohibited by law. Ottawa Home Improvements is committed to respecting your privacy. Any personal information that we gather will remain confidential in our system as outlined in our Privacy Policy.

**2. ELIGIBILITY:** This contest is open to legal residents of Ontario, who are 18 years of age or older. This contest is also not open to employees and immediate families of Ottawa Home Improvements, its affiliated companies, or any of the prize donating companies. Prize is available to the winning entrant with valid contracts signed prior to September 30<sup>th</sup>, 2011 only.

**3. THE DRAW PROCESS:** To determine the winner of a prize, a random draw will be held by Ottawa Home Improvements from eligible entries received on the date set for the close of a contest. The draw will take place at the Ottawa Home Improvements offices located at 69 Jamie St, Ottawa, Ontario. Winning entrants will be notified by phone & email. In the event that Ottawa Home Improvements is not able to contact a winner within three (3) days of the issuance of a notification email, the selected entry will be deemed to be null and void along with any rights to the prize and another entry will be selected from the remaining eligible ballots. The odds of being selected are dependent on the total number of eligible ballots received. Before being declared a winner, the selected entrant must first be confirmed as to eligibility and then correctly answer, a time-limited, mathematical skill testing question, unaided by another person to be conducted during a prearranged telephone call at a prearranged time.

**4. PRIZES:** Prizes cannot be refunded and are not convertible to cash.

**5.** All prizes are subject to availability by the supplier. To claim prizes, winners must contact the office of Ottawa Home Improvements. Prize winners cannot call Ottawa Home Improvements collect. Prize winners must call between 9am and 4pm North American Eastern Standard Time (Ottawa).

**6.** To enter and claim a prize, a person must have attained the age of majority as of the date of the draw.

**7.** By entering a contest entrants agree to be bound by and abide by the contest rules and the decisions of Ottawa Home Improvements, which shall be final and binding with respects to all aspects of the contest, including and without limitation of the eligibility of entries.

**8.** All entries automatically become the property of Ottawa Home Improvements and will not be returned. Ottawa Home Improvements is not responsible for any lost, misdirected or delayed entries.

**9.** By entering a contest the entrant agrees to accept all emails from Ottawa Home Improvements. Ottawa Home Improvements has the right to use any information supplied by the entrant for its own purposes as further detailed in our Privacy Policy.

**10.** By entering a contest, a contestant agrees to indemnify and hold Ottawa Home Improvements, its suppliers, affiliates, officers, directors, agents and employees harmless and to release them from any and all liability, damages, or cause whatsoever, however named or decided, with respect to or arising out of participation in a contest, or the receipt or use of the prize awarded.

**11.** The final prize of \$3,000 off your home renovation is not redeemable as cash and is applicable to the final payment of contracts \$10,000 or more only (before applicable taxes).

**12.** Ottawa Home Improvements, its agents and assigns are not responsible for technical, internet, hardware, software or telephone malfunctions of any kind and lost or unavailable network connections, which may limit the ability to participate in a contest or by any human error which may occur in the processing entries. If for any reason (including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or any other cause beyond the control of Ottawa Home Improvements, which corrupts or affects the administration, security, fairness, integrity or proper concluding of a contest), the contest cannot be completed as described in the rules, Ottawa Home Improvements shall have the right, in its sole and absolute discretion, to cancel, terminate, modify or suspend the contest.

**PLEASE NOTE:** Any contest is subject to all applicable federal, provincial and municipal laws and regulations of Canada, the Province of Ontario and the City of Ottawa. Winner's names will be posted on Ottawa Home Improvements' website after the draw date. If you have any further questions, please contact us.

**OTTAWA HOME IMPROVEMENTS 69 Jamie Avenue, Ottawa, ON K2E 7Y6 Tel: 613-231-4400**